

**MONTANA HIGHER EDUCATION STUDENT ASSISTANCE CORPORATION (MHESAC)  
STUDENT ASSISTANCE FOUNDATION OF MONTANA (SAF)**

**JOINT BOARD OF DIRECTOR'S WORK SESSION CONFERENCE CALL  
Hosted at the offices of the Student Assistance Foundation  
2500 Broadway  
Helena, Montana**

**September 28, 2011 - 2:00 p.m. – 4:00 p.m.**

- 1. ROLL CALL**
- 2. INTRODUCTIONS**
- 3. OVERVIEW of FY 10-11 ACCOMPLISHMENTS**
  - MHESAC – Item 2a
  - SAF – Item 2b
- 4. OVERVIEW OF FY 11-12 BUSINESS PLANS**
  - MHESAC – Item 3a
  - SAF – Item 3b
- 5. BOARDS QUESTION and DISCUSSION of INDUSTRY STATUS AND OTHER ITEMS**
  - Overview of Student Loan Industry Issues
  - Federal Loan Servicing
  - Other Items of Interest from Members of Each Board
- 6. ITEMS FROM MHESAC and SAF BOARD MEMBERS**
- 7. PUBLIC COMMENT**
- 8. ADJOURNMENT**